

Incidents

Incidents/Telephone

317-233-7442

Incidents/Voice Mail

317-233-5359

Incident and Unusual Occurrence Fax

317-233-7494

Program

Incidents are reportable unusual occurrences that are recorded and monitored to facilitate compliance with state and federal laws. All unusual occurrences reported to the Indiana State Department of Health will be recorded and tracked or monitored to insure residents are receiving appropriate care and services.

Procedure

Occurrences to be reported: Facilities are required by law to report unusual occurrences within 24 hours of occurrence to the Long Term Care Division. CFR 483.13(c)(2) states that "the facility must ensure that all alleged violations involving mistreatment, neglect, or abuse, including injuries of unknown source and misappropriation of resident property are reported immediately to the administrator of the facility and to other officials in accordance with State law through established procedures (including to the State Survey and Certification Agency)."